Case Study on effective Order fulfilment

A leading Cement manufacturing company having global manufacturing facilities wanted to have a digital solution which can offer visibility to the entire order fulfilment process to ensure timely delivery of the material & determine lead time.

40,000 Cr Turnover Annually
22,000 Employees Globally
60 Manufacturing Plants
Hybrid Centralized and Decentralized Purchases
SAP HANA ERP
Major Challenges

1. Huge investment of time on follow up of deliveries against orders
2. No information on material in transit to different plants
3. Lot of internal coordination between stakeholders at plant & buyers at HO
4. Production disruptions due to non-timely delivery of critical material
5. Repetitive follow up & coordination due to absence of information with different stakeholders
6. Lack of evaluation of vendor performance on quality and deliveries leading to lack of accountability of vendors

Solution Delivered

VENDX Delivery Tracking Module

Benefits

Huge savings of time for follow up and internal coordination

1. Track on deliveries of critical material leading to mitigation of risk of supply disruptions
2. Instant information on deliveries against all orders including material in transit ensured elimination of repetitive coordination
3. Single point of storage of data pertaining to all supplies lead to knowledge redundancy on individuals
4. Determination of lead time for each supplier for every material lead to superior planning for material and reduction of contingency stocks leading to reduced working capital requirements
5. Automatic creation of vendor performance rating lead to better performance on quality & delivery by vendors and mitigation of supply risks